

Installation Instructions for 9555 USB Driver H2RF1001

Prior to using the data modem features of your 9555 handset described in the 9555 Data Services Manual, you must first install the VCOMPORT 9555 USB Driver. This driver is compatible with: 32 and 64 bit versions of Windows beginning with XP® Service Pack 2, through Windows 7®. For updated information regarding compatibility with other Windows® operating systems, please contact your Iridium Service Provider.

The driver is located in the following directory on your 9555 Data CD:

[Drive letter D, E, etc]:\9555 Drivers\VCOMPORT

Before beginning the installation please ensure you have the following items:

9555 Handset

9555 Data CD (H2CD1001)

USB Cable (Standard to Mini connectors)

An available USB port on your computer (e.g., COM 3)

Administrator Privileges

For Macintosh OS X® 10.4 – 10.6: *(previous versions not supported)*

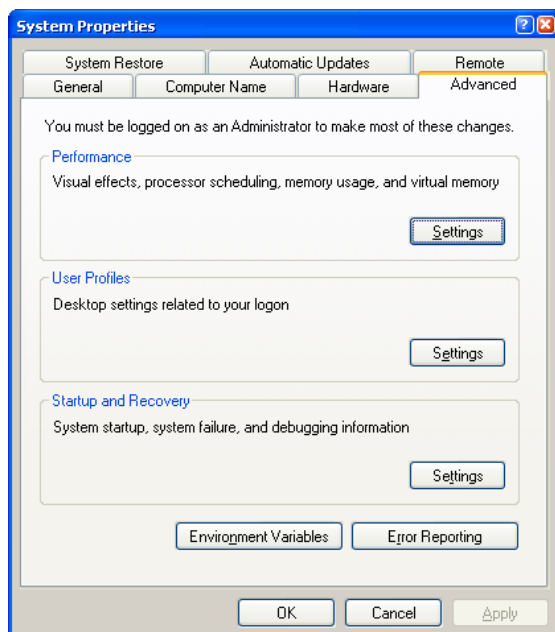
The user does not need to install USB drivers.

Prior to using the data modem features of your 9555 handset, you must first install the VCOMPORT 9555 USB Driver. If a prior driver is present on the PC, this must be removed.

For Windows XP® 32 & 64 bit:

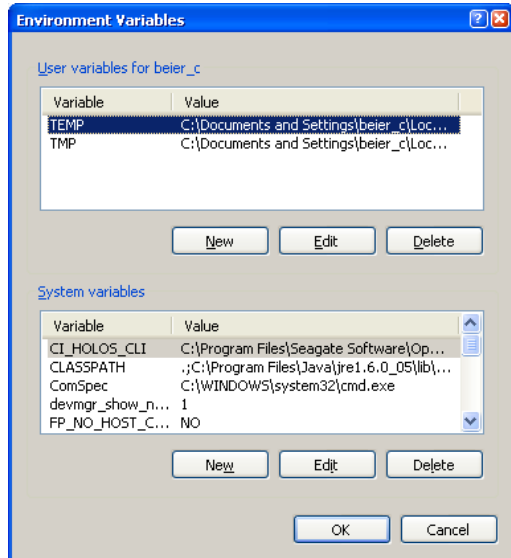
To remove previous versions of the driver:

- 1) Go to *Start* and right-click *My Computer* and select *Properties*.
- 2) Select the *Advanced* tab.

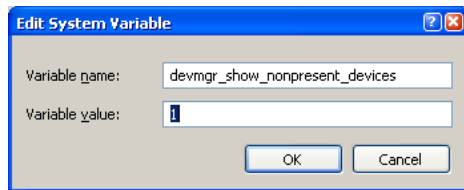


Installation Instructions for 9555 USB Driver H2RF1001

- 3) Click the *Environmental Variables* button

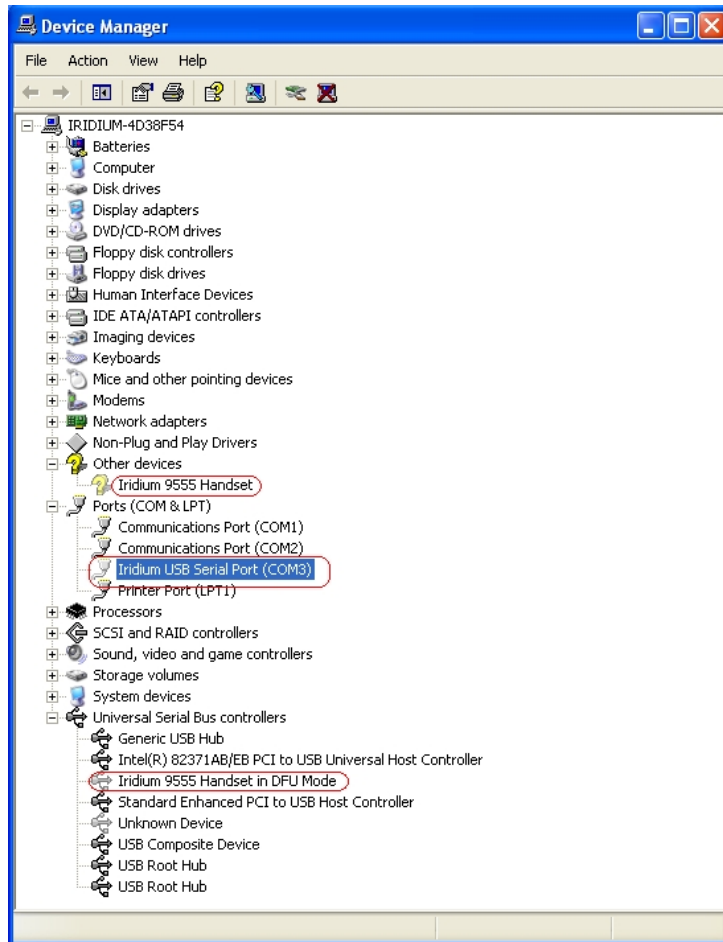


- 4) Under *System Variables*, click the *New* button.
5) Enter the following information:



- 6) Click the *Hardware* tab.
7) Click the *Device Manager* button.
8) Select view and then *Show Hidden Devices*
9) Click on the + to expand the *Other devices* entry.
10) Right-click on any entries you see which say Iridium and click *Uninstall*.
11) Click on the + to expand the *Ports (COM & LPT)* entry.
12) Right-click on any entries you see which say Iridium and click *Uninstall*.

Installation Instructions for 9555 USB Driver H2RF1001



- 13) You should see all the previously installed 9505, 9505A, and 9555 drivers
- 14) Click on the + to expand the *USB* entry.
- 15) Right-click on any entries you see which say Iridium and click *Uninstall*.
- 16) Reboot your computer.

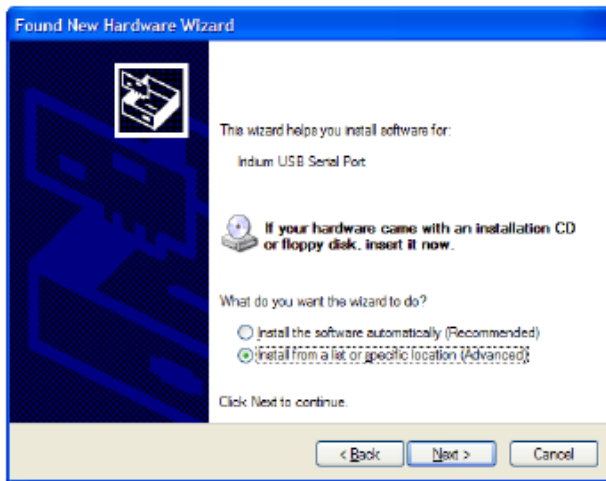
USB Driver Installation

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) At this time your PC should initialize the *Found New Hardware Wizard*
- 7) At the Welcome screen, select the radio button next to *No, not at this time* and click *Next*

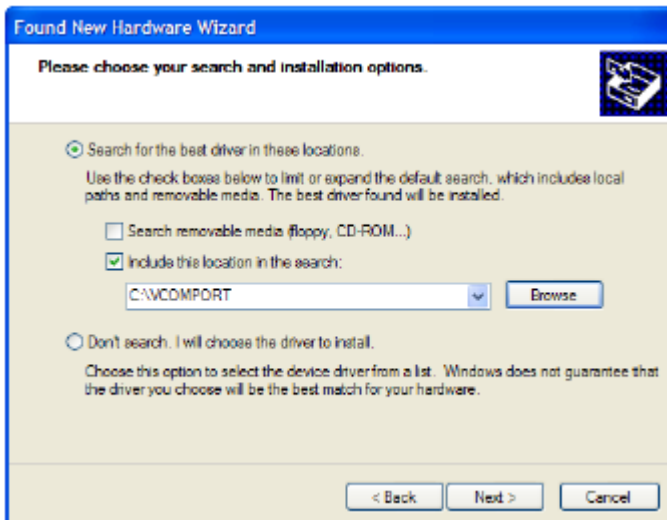
Installation Instructions for 9555 USB Driver H2RF1001



- 8) At the next screen select *Install from a list of specific location (Advanced)* and click *Next*



- 9) At the next screen; click the radio button *Search for the best driver in these locations*
10) Next check the box next to *include this location in the search* and click the *Browse* button
11) Browse and select the location of the VCOMPORT folder



- 12) Click *Next*

Installation Instructions for 9555 USB Driver H2RF1001

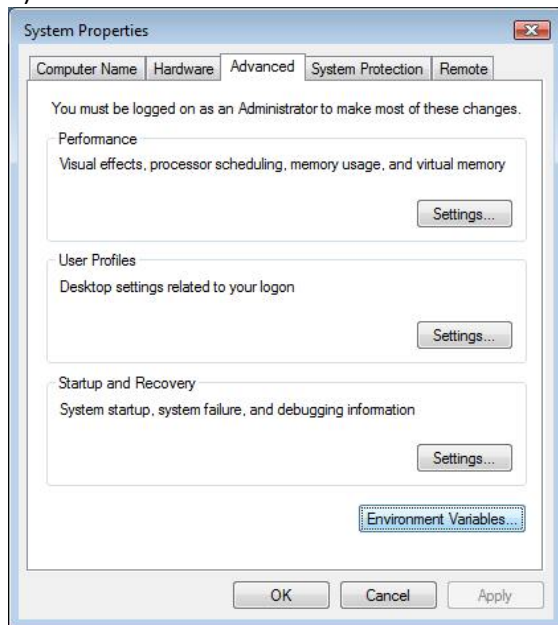
- 13) The wizard should then install software for the Iridium USB Serial Port
- 14) You may get a warning that this driver has not passed Windows logo® testing, select *Continue Anyway*.
- 15) Once the installation has completed, you will receive a message that the process has completed – click *Finish* to exit.
- 16) Go to the *Start* menu and right click on *My Computer* and select *Properties*.
- 17) Click the *Hardware* tab, and click the *Device Manager* button.
- 18) Click on the + to expand the *Ports (COM & LPT)* entry.
- 19) Note which Com Port Number is associated with the Iridium USB Serial Port.

For Windows Vista® 32 & 64 bit

During any of the following steps you may be required several times to approve access by Windows UAC (User Account Control). When prompted, choose Continue.

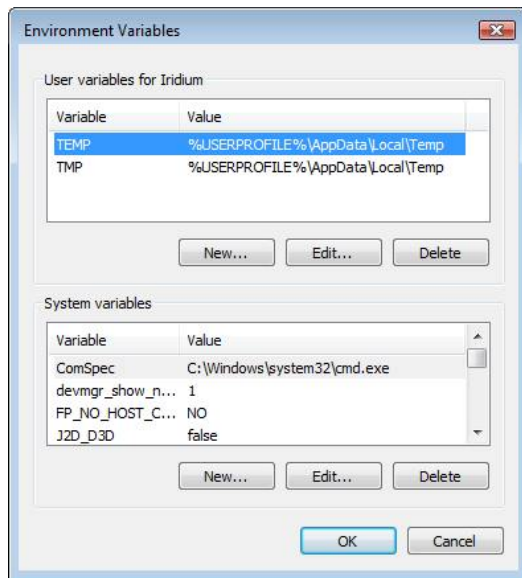
To remove previous versions of the driver:

- 1) Go to *Start* and right-click *Computer* and select *Properties*.
- 2) Select the *Advanced* tab.

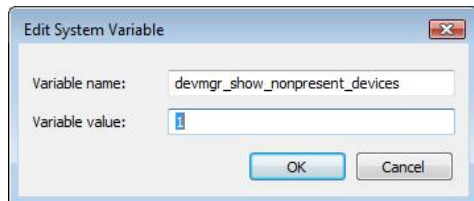


- 3) Click the *Environmental Variables* button

Installation Instructions for 9555 USB Driver H2RF1001

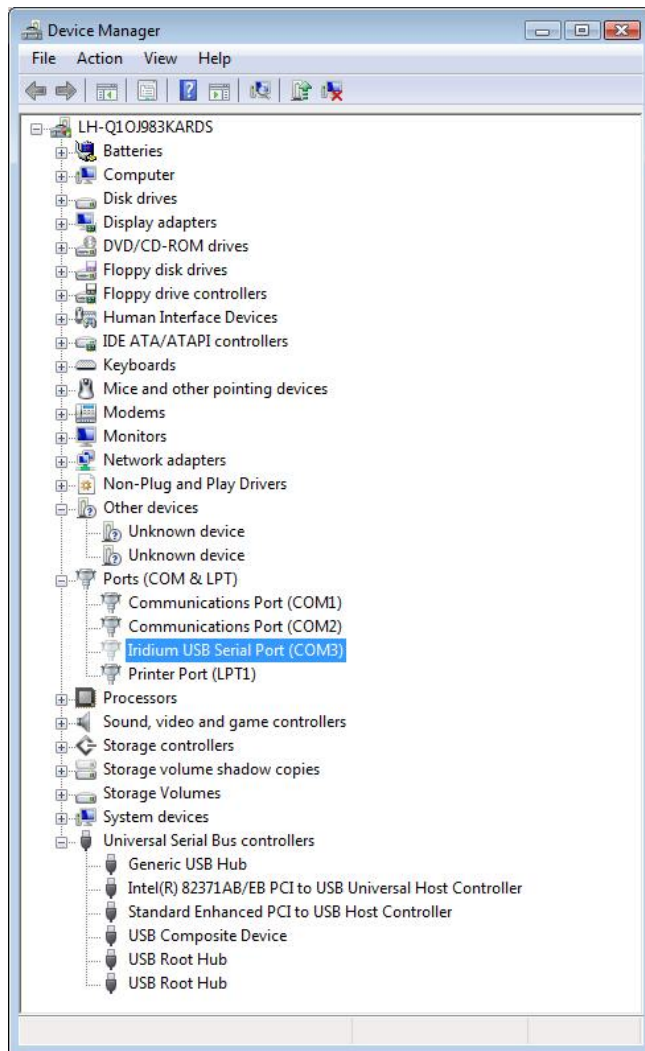


- 4) Under *System Variables*, click the *New* button.
- 5) Enter the following information:



- 6) Click the *Hardware* tab.
- 7) Click the *Device Manager* button.
- 8) Select view and then *Show Hidden Devices*
- 9) Click on the + to expand the *Other devices* entry.
- 10) Right-click on any entries you see which say Iridium and click *Uninstall*.
- 11) Click on the + to expand the *Other devices* entry.
- 12) Right-click on any entries you see which say Iridium and click *Uninstall*.

Installation Instructions for 9555 USB Driver H2RF1001



- 13) You should see all the previously installed 9505, 9505A, and 9555 drivers
- 14) Click on the + to expand the *Universal Serial Bus controllers*' entry.
- 15) Right-click on any entries you see which say Iridium and click *Uninstall*.
- 16) Reboot your computer.

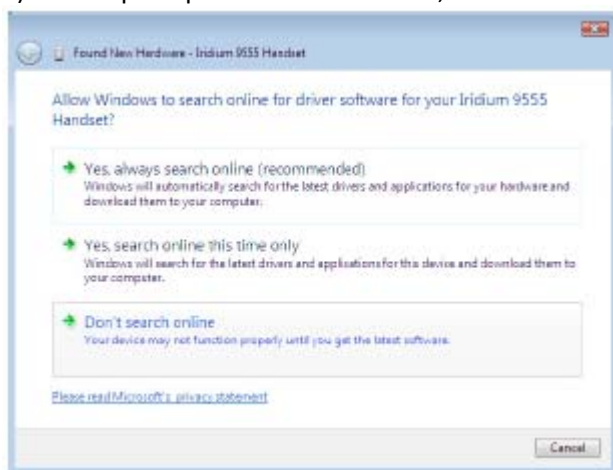
USB Driver Installation

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) At this time your PC should initialize the *Found New Hardware Wizard*
- 7) At the initial screen, select the option to *Locate and install driver software (recommended)*

Installation Instructions for 9555 USB Driver H2RF1001



- 8) If a security window pops up, click *Continue*
- 9) If prompted to search online, select *Don't search online*



- 10) When prompted to insert the disc that came with your Iridium 9555 Handset, select *I don't have the disc. Show me other options*

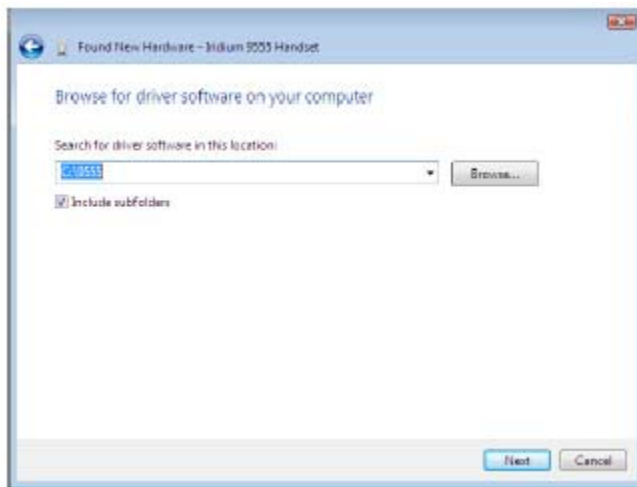


- 11) Then select *Browse my computer for driver software (advanced)*

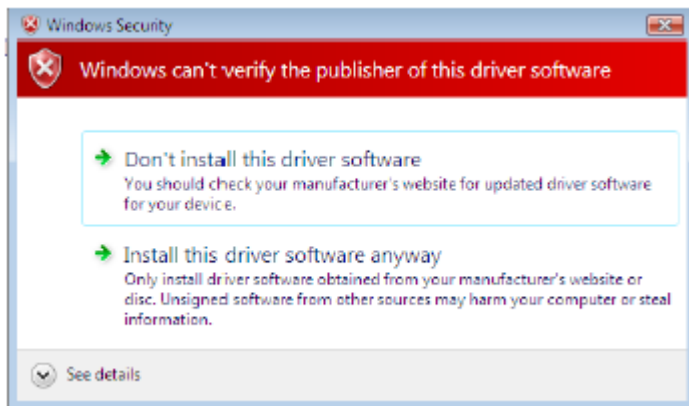
Installation Instructions for 9555 USB Driver H2RF1001



- 12) Browse and select the location of the VCOMPORT folder



- 13) Click *Next*
- 14) You may get a Windows® security warning that the publisher of the driver can't be verified, select *Install this driver software anyway*



- 15) Once the installation has completed, you will receive a message that the process has completed – click *Finish* to exit.
- 16) Go to the 'Start' menu and right click on "Computer" and select 'Properties'.
- 17) Click the Hardware tab, and click the "Device Manager" link.

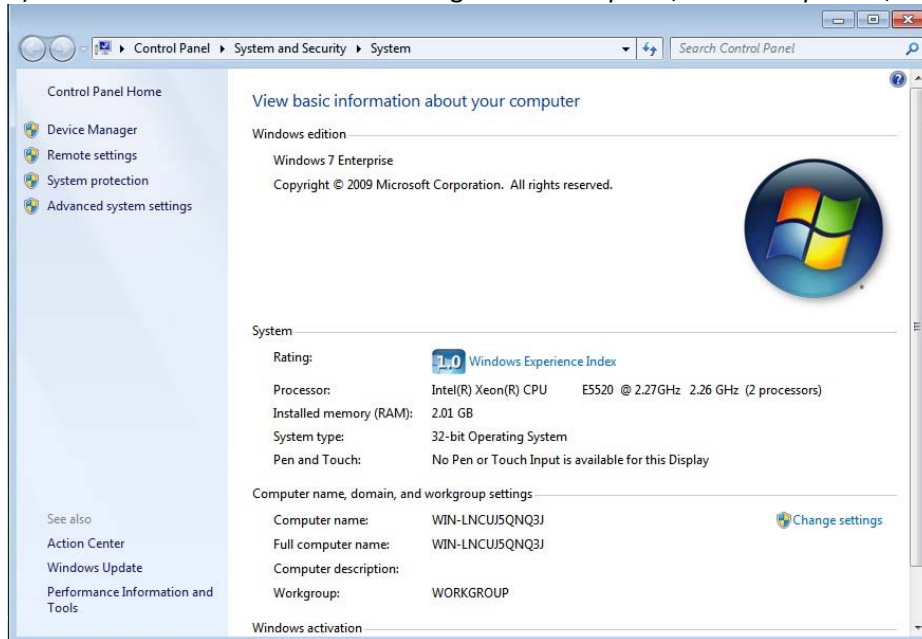
Installation Instructions for 9555 USB Driver H2RF1001

- 18) Click on the '+' to expand the "Ports (COM & LPT)" entry.
- 19) Note which Com Port Number is associated with the Iridium USB Serial Port

For Windows 7® 32 & 64 bit:

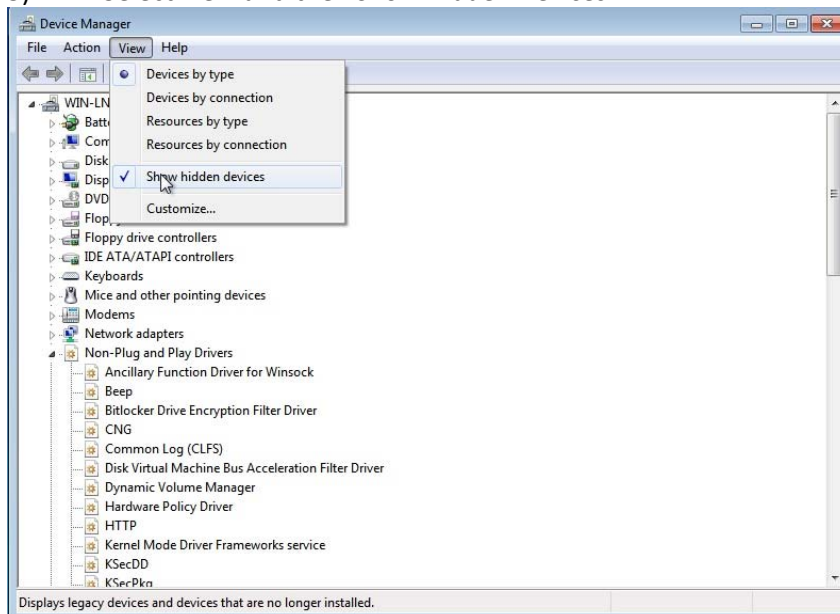
To remove previous versions of the driver:

- 1) Click the Windows *Perl* and right-click *Computer*, select *Properties*, and the *Contol Panel* window opens.



- 2) Click on the *Device Manager* link, and the *Device Manager* window opens.

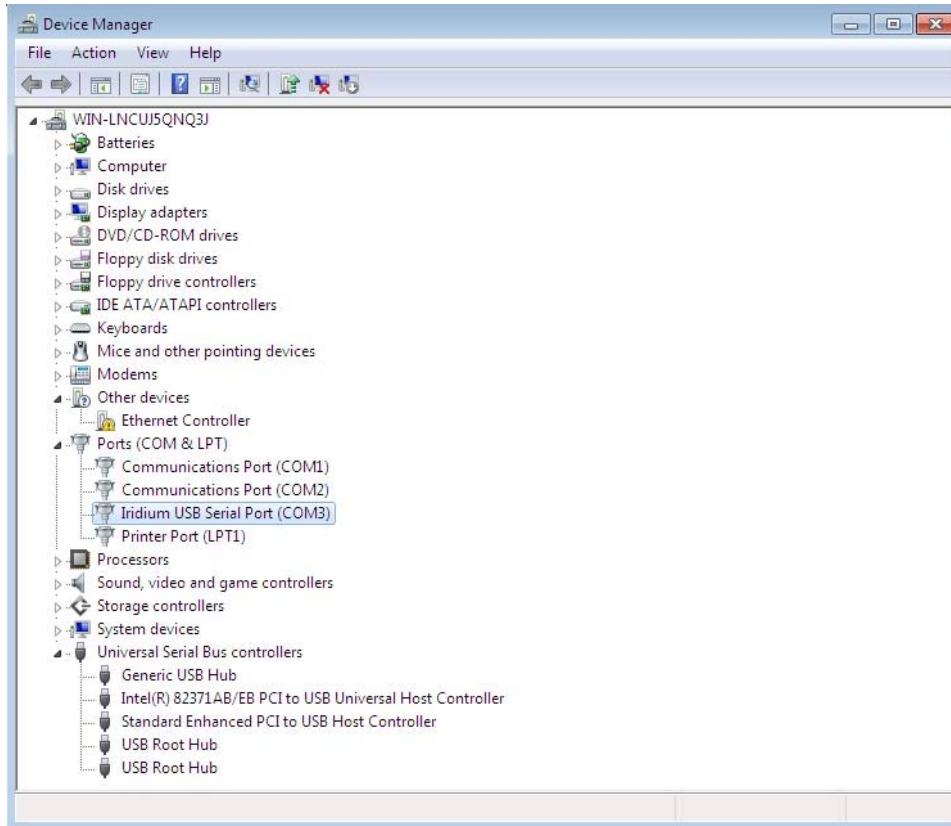
- 3) Select view and then *Show Hidden Devices*



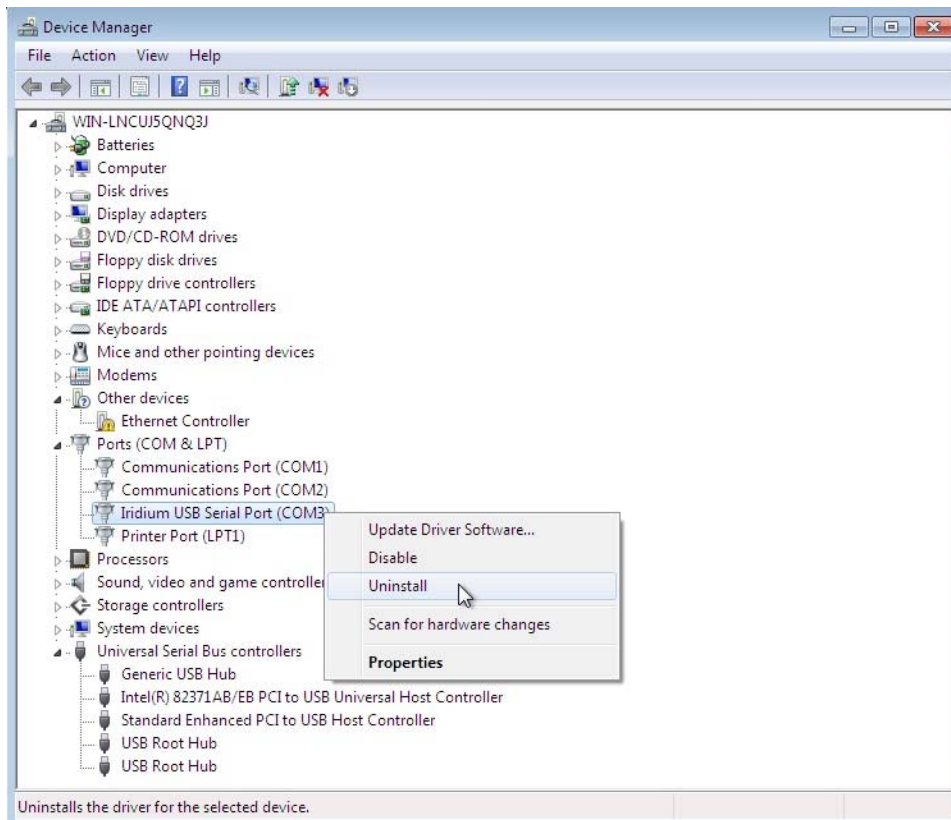
- 4) Expand the *Other devices* entry.
- 5) Expand the *Ports (COM & LPT)* entry.
- 6) Expand the *Universal Serial Bus controllers'* entry.

Installation Instructions for 9555 USB Driver H2RF1001

- 7) You should see all the previously installed 9505, 9505A, and 9555 drivers



- 8) Right-click on any entries you see which say Iridium and click *Uninstall*.



Installation Instructions for 9555 USB Driver H2RF1001

- 9) Check the *Delete the driver software for this device* checkbox and click *OK*.

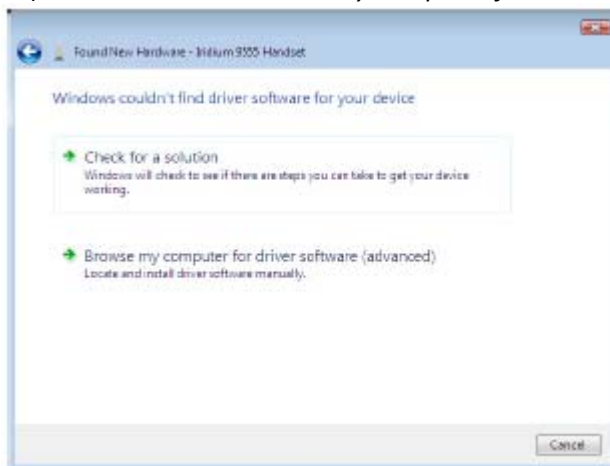


- 10) Right-click on any entries you see which say Iridium and click *Uninstall*.
- 11) Reboot your computer.

USB Driver Installation

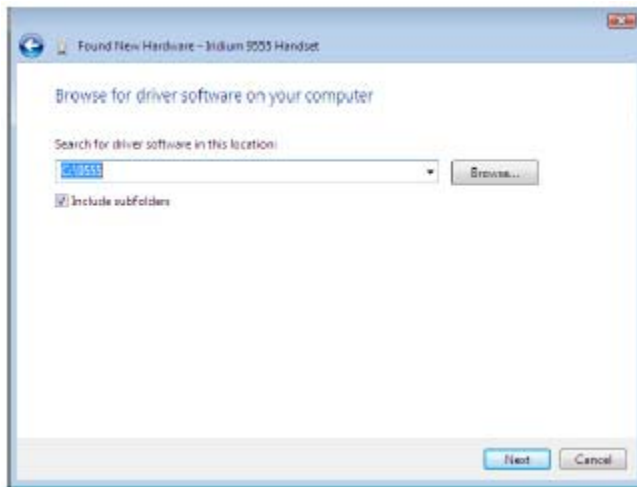
Please include a note that the zip file should be expanded prior to copying to target PC.

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) Click on the Windows 'Per'
- 7) Right click on *Computer* and select *Properties*
- 8) Click on the *Device Manager* link near the top left of the window
- 9) Locate the *Iridium 9555 Handset* icon, it will probably be under *Other devices*
- 10) Right click on it and select *Update driver software*
- 11) Then select *Browse my computer for driver software (advanced)*



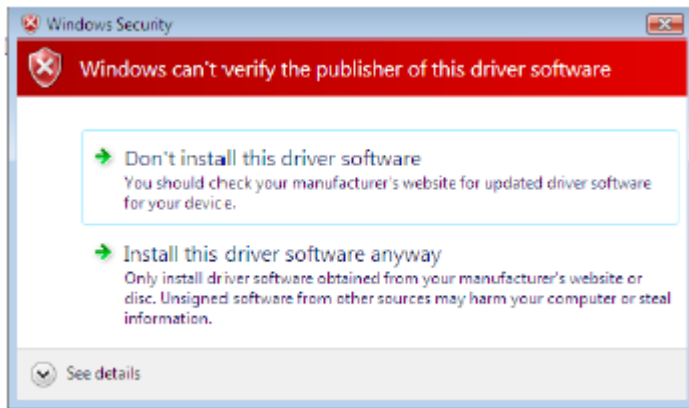
- 12) Browse and select the location of the VCOMPORT folder

Installation Instructions for 9555 USB Driver H2RF1001



13) Click **Next**

14) You may get a Windows® security warning that the publisher of the driver can't be verified, select ***Install this driver software anyway***



15) Once the installation has completed, you will receive a message that the process has completed – click ***Finish*** to exit.